



# Agenda Item VIII.A 2022 Watercraft Inspection Fees

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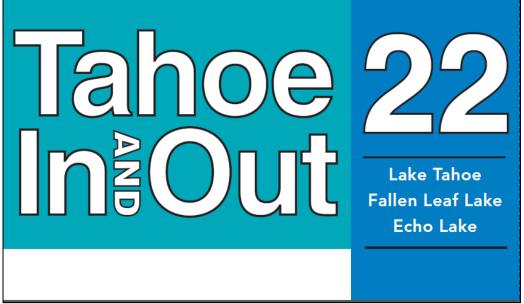


# Purpose



Governing Board approval of the watercraft inspection fee schedule.







## Program Background



- AIS program requires inspection and purchase of a sticker to launch - prevent the introduction of AIS
- Inspection fee categories based on boat size
- Fees for inspection and decontamination
- 3 types:
  - Tahoe Only
  - Tahoe In/Out
  - Single Inspection pass (7 days)



# 2021 Recap



- Three stations operated- inability to hire, simplifies program
- Another unprecedented year
- Overcame many challenges
- Addressed COVID-19 like 2020
- Smoke and evacuation impacts
- Listened to boaters- certainty and convenience
- Appointments
- Met demands!





## **Appointment System**



- Reaction to COVID in 2020
- Addresses COVID (controlled setting) and demand
- Spread flow between stations and throughout the week to minimize weekend demand
- Maximize capacity of staff
- Accepted appointments and on-demand services
- Convenience fee for appointment- \$15
  - Certainty of an inspection time, no waiting in line



#### Lessons Learned



- Controlled setting to address COVID concerns
- Staffing gaps impact program efficiency and effectiveness
- Risk continues to grow
  - High demand continues
  - Increased interstate travel
  - 28 mussel-infested boats
- Better engagement
- Operating in smoke- policy





# Long-term Program Challenges



- Program costs are increasing
  - Maintain competitive wages
  - Annual operational costs
  - Inspections and decontaminations most important work
- Hiring challenges continue
- Smoke impacts, etc.





# Adaptations



#### Based on lessons learned while assessing the program

- Continue to invest in staff
  - Increase leadership role of site supervisors
  - Maintain high level of customer service
- Consolidate resources
  - Operating 3 stations instead of 4
  - Maximizing capacity with fewer staff
- Appropriate fee increase to reflect service provided
- Enhancing services
  - Appointment system + traditional walk-in



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#### Fee for Inspections



#### No proposed changes for 2022

	2021
	Fee
Tahoe Only	38
In/Out: PWC & up to 17	48
In/Out: 17 and up	88
Single: PWC & up to 17	43
Single: 17 and up	68



#### Fee Increase- Decontaminations



Decontamination Fees	2021	2022 Proposal
Decontamination (single system, jet ski)	20	25
Complex Decontamination (multiple systems)	50	50
Ballast Boats (in addition)		
Drained Ballasts		25
Undrained Ballasts		50
Attached Mussels	250	250

Projected revenue increase- \$46,000



#### **Transport Boats Only**



# On-site Inspections and Decontaminations

- \$200 fee to mobilize (current policy)
- \$50 per hour per staff (proposed)
- Internal policy





# Summary



- Maintaining the highest level of protections and provide excellent customer service
  - Competitive wages to get dedicated, well trained
  - Pays dividends in long-term
- Addressing short- and long-term funding challenges
- Continue to work on long-term program solvency



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# LAKE TAHOE Requested Board Action Agenda Item VIII.A.



Governing Board adoption of the Resolution containing the 2022 watercraft inspection fee schedule.

